

NSW Ambulance Services – Fees

Summary This Information Bulletin provides an update to NSW Ambulance fees following a yearly review. The changes are effective from 1 July 2026.

Document type Information Bulletin

Document number IB2026_024

Publication date 01 July 2026

Author branch System Financial Performance

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Replaces IB2025_020

Review date 01 July 2027

Policy manual Patient Matters Manual for Public Health Organisations

File number HA26-2350

Status Active

Functional group Corporate Administration - Fees, Finance, Governance

Applies to Local Health Districts, Public Hospitals

Distributed to Public Health System

Audience Administrative, Directors of Finance, Revenue Managers, Billing Staff
Administration; Revenue Staff; Finance Managers; Patient Administration System
Managers / Developers

NSW Ambulance Services – Fees

Purpose

This Information Bulletin contains revised fees for the 2026/27 financial year, effective from 1 July 2026, following an annual review of NSW Ambulance fees.

This Information Bulletin is to be read in conjunction with NSW Health Policy Directive *Charging Arrangements for NSW Ambulance Services* ([PD2025_013](#)).

Key Information

Primary emergency service

Rates	\$ Charges
Callout	483
Additional charge per kilometre or part thereof	4.36
Maximum charge	7,927

Primary non-emergency service

Rates	\$ Charges
Callout	381
Additional charge per kilometre or part thereof	2.36
Maximum charge	7,927

Inter-hospital emergency service – Road

Rates	\$ Charges
Callout	819
Additional charge per kilometre or part thereof	8.17
Maximum charge	7,666

Inter-hospital emergency service – Fixed wing

Rates	\$ Charges
Callout	5,049
Additional charge per kilometre or part thereof	2.35
Maximum charge	7,666

Note: Road transport associated with fixed wing cases is charged at the \$7.83 for each kilometre or part thereof.

Inter-hospital emergency service – Helicopter

Rates	\$ Charges
First 30 minutes or part thereof	8,667
Any further period charged per six (6) minutes of part thereof	189.68

Inter-hospital non-emergency service

Rates	\$ Charges
Callout	376
Additional charge per kilometre or part thereof	2.32
Maximum charge	7,666

Standby service fee (ambulance only)

Rates	\$ Charges
Callout	948
Additional charge per kilometre or part thereof	8.56
Additional charge for every 15 minutes after the first hour	68.63

Full cost of service fees

Primary Road Emergency

Rates	\$ Charges
Callout	948
Variable Rate	8.56

Primary Road Non-Emergency

Rates	\$ Charges
Callout	381
Variable Rate	2.36

Emergency Fixed Wing and Helicopter

Rates	\$ Charges
Callout	948
Variable Rate	8.56

Standby Service Fee (ambulance only)

Rates	\$ Charges
Callout	948
Additional charge per kilometre or part thereof	8.56
Additional charge for every 15 minutes after the first hour	68.63