

Increased rates of pay and allowances for Ambulance Service of NSW Administrative and Clerical Staff

Summary To inform NSW Health Staff on the increases to rates of pay and allowances under the Ambulance Service of NSW Administrative and Clerical Employees (State) Award.

Document type Information Bulletin

Document number IB2024_004

Publication date 11 January 2024

Author branch Workplace Relations

Branch contact (02) 9391 9373

Replaces IB2022_045

Review date 11 January 2025

Policy manual Not applicable

File number

Status Active

Functional group Personnel/Workforce - Industrial and Employee Relations, Salaries

Applies to Ministry of Health, Public Health Units, Local Health Districts, Board Governed Statutory Health Corporations, Chief Executive Governed Statutory Health Corporations, Specialty Network Governed Statutory Health Corporations, Affiliated Health Organisations, NSW Health Pathology, Public Health System Support Division, Cancer Institute, Community Health Centres, NSW Ambulance Service, Public Hospitals

Distributed to Ministry of Health, Public Health System, Divisions of General Practice, Government Medical Officers, NSW Ambulance Service, Health Associations Unions

Audience Administration

Increased Rates of Pay and Allowances for Ambulance Service of NSW Administrative and Clerical Employees

PURPOSE

This Information Bulletin advises of an increase in rates of pay and allowances, from the first full pay period on or after 1 July 2023, for staff covered by the [Ambulance Service of NSW Administrative and Clerical Employees \(State\) Award](#).

KEY INFORMATION

The Ambulance Service of NSW Administrative and Clerical Employees (State) Award 2023 was made by consent by Chief Commissioner Constant of the NSW Industrial Relations Commission.

The Award provides a 4.0 per cent increase to wages and wage related allowances effective from the first full pay period commencing on or after 1 July 2023.

Details on the new rates of pay and allowances are outlined in the [Rates of Pay and Allowances – Ambulance Service of NSW Administrative and Clerical Employees](#),

Increase in Climatic and Isolation

The Award also includes an increase of 7.0 per cent to the Climatic and Isolation Allowances in line with the percentage change in the All-Groups Consumer Price Index (CPI) Weighted Average for the eight Capital Cities March Quarter 2022 to March Quarter 2023.

Clause	Allowance Description	Frequency	Rate from ffpooa 1 July 2022 \$
28(a)	Climatic and Isolation Allowance - Time and Half Zone	Weekly	5.65
28(b)	Climatic and Isolation Allowance - Double Zone	Weekly	11.30

Enquiries

Any enquiries concerning this Information Bulletin should be directed to the relevant Human Resources personnel in the NSW Ambulance Service. Only Human Resources personnel from the NSW Ambulance Service are to contact the NSW Ministry of Health directly.

Attachment 1: Rates of Pay and Allowance

Attachment 1 – Rates of Pay and Allowances – Ambulance Service of NSW Administrative and Clerical Employees

Classification	Frequency	From first pay period on or after 1 July 2023 \$
Administrative Assistants		
Junior		
At 16 Years	Weekly	765.23
At 17 Years	Weekly	799.15
Grade 1		
1st Year	Weekly	857.06
2nd Year	Weekly	875.54
3rd Year	Weekly	897.89
4th Year	Weekly	937.22
5th Year and Thereafter	Weekly	970.12
Grade 2		
1st Year	Weekly	1,005.54
2nd Year	Weekly	1,028.94
3rd Year	Weekly	1,045.57
4th Year and Thereafter	Weekly	1,069.64
Grade 3		
1st Year	Weekly	1,089.48
2nd Year	Weekly	1,118.15
3rd Year	Weekly	1,165.38
4th Year and Thereafter	Weekly	1,190.71
Grade 4		
1st Year	Weekly	1,217.55
2nd Year	Weekly	1,243.11

3rd Year	Weekly	1,269.48
4th Year and Thereafter	Weekly	1,296.10
Senior		
Grade 1		
1st Year	Weekly	1,321.31
2nd Year and Thereafter	Weekly	1,353.44
Grade 2		
1st Year	Weekly	1,394.49
2nd Year and Thereafter	Weekly	1,429.10
Grade 3		
1st Year	Weekly	1,476.45
2nd Year and Thereafter	Weekly	1,513.15
Pay Clerks		
Grade 3/4		
1st Year	Weekly	1,247.37
2nd Year and Thereafter	Weekly	1,355.71
Senior and Thereafter		
1st Year and Thereafter	Weekly	1,429.10
Administrative Officer		
Grade 1		
1st Year	Weekly	1,569.20
2nd Year and Thereafter	Weekly	1,611.64
Grade 2		
1st Year	Weekly	1,638.12
2nd Year and Thereafter	Weekly	1,681.79
Grade 3		
1st Year	Weekly	1,735.79

2nd Year and Thereafter	Weekly	1,789.36
Senior		
Grade 1		
1st Year	Weekly	1,860.90
2nd Year and Thereafter	Weekly	1,915.02
Grade 2		
1st Year	Weekly	1,974.74
2nd Year and Thereafter	Weekly	2,034.49
Computer Operator		
Grade 1		
1st Year	Weekly	1,027.56
2nd Year	Weekly	1,053.72
3rd Year	Weekly	1,094.53
4th Year and Thereafter	Weekly	1,122.05
Grade 2		
1st Year	Weekly	1,130.88
2nd Year	Weekly	1,200.68
3rd Year and Thereafter	Weekly	1,242.29
Computer Programmer		
1st Year	Weekly	1,473.47
2nd Year	Weekly	1,565.99
3rd Year	Weekly	1,731.34
4th Year and Thereafter	Weekly	1,857.34
Operations Centre Communications Assistants		
Trainee	Weekly	1,200.68
1st Year	Weekly	1,279.48
2nd Year	Weekly	1,307.55

3rd Year	Weekly	1,334.85
4th Year and Thereafter	Weekly	1,363.28
Operations Centre Assistant Supervisor		
1st Year	Weekly	1,297.69
2nd Year	Weekly	1,325.22
3rd Year	Weekly	1,353.20
4th Year and Thereafter	Weekly	1,381.16
Operations Centre Senior Supervisor		
1st Year	Weekly	1,408.22
2nd Year and Thereafter	Weekly	1,442.88
Quality Support Coordinator		
1st Year	Weekly	1,735.79
2nd Year and Thereafter	Weekly	1,789.36