

Contracted Care and Collaborative Care Business Rules and Reporting Requirements

Summary Healthcare services may involve one facility or service organising the whole or part of a service encounter to be provided by another facility or service. Correct recording and reporting of contracted or collaborative care activity are critical for supporting delivery of safe and quality health care, and clearly identifying and evaluating service activity.

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Audience Administration;Performance Units

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PURPOSE

Healthcare services may involve one facility/ service organising the whole or part of a service encounter to be provided by another facility/ service. The provision of such services falls into 2 categories:

1. **Contracted Care:** care organised between one public and one private health service provider
2. **Collaborative Care:** care organised between two NSW Health admitted public facilities.

Correct recording and reporting of contracted or collaborative care activity are critical for supporting delivery of safe and quality health care, and clearly identifying and evaluating service activity. It also ensures appropriate funding is provided to the facilities/ services involved.

KEY INFORMATION

The System Information and Analytics (SIA) branch, NSW Ministry of Health has completed a review process on the recording and reporting of contracted and collaborative care services with key stakeholders including representatives from all local health districts and specialty health networks. The process resulted in the development of a new business rules and reporting requirements document to support data collection and ensure NSW Health meets mandatory Commonwealth reporting requirements and secures appropriate funding.

The document details NSW Health definitions, business rules and reporting requirements for both contracted and collaborative care delivered across admitted and non-admitted services. This current version excludes provisions for public private partnership (PPP) facilities.

The 'NSW Health Contracted and Collaborative Care Business Rules and Reporting Requirements' document is available on the NSW Health intranet [NSW Health Contracted and Collaborative Care Business Rules and Reporting Requirements](#).

Clarification Advice

The SIA branch will provide clarification and advice to health services relating to source system implementation and the data collection of definitions, business rules and reporting requirements to support the admitted patient and non-admitted patient data collections.

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