

Newborn and Paediatric Emergency Transport Services and NSW Ambulance - Charges

Summary This Information Bulletin provides an update to the Newborn and Paediatric Emergency Transport Service and Ambulance charges following a yearly review. The advised changes are effective from 1 July 2023.

Document type Information Bulletin

Document number IB2023_027

Publication date 07 July 2023

Author branch Financial Accounting, Policy, Insurance and Revenue

Branch contact 02 9424 5966

Replaces IB2022_023

Review date 07 July 2024

Policy manual Not applicable

File number H23/43070

Status Active

Functional group Corporate Administration - Fees

Applies to Local Health Districts, NSW Ambulance Service

Distributed to Public Health System, NSW Ambulance Service

Audience Finance All Staff;Administration, Directors of Finance, Fee/Revenue Officers, BIRP Units, Spinal Units;Administrative, Directors of Finance, Revenue Managers, Billing Staff Administration;Admissions Staff, Revenue Staff, Finance Managers, Patient Administration System Managers/Developers

Newborn and Paediatric Emergency Transport Services and Ambulance – Charges

PURPOSE

This Information Bulletin provides an update to the Newborn and Paediatric Emergency Transport Services (NETS) and Ambulance charges following a yearly review. The advised changes are effective from 1 July 2023.

This Information Bulletin is to be read in conjunction with Policy Directive *Charging Arrangements for Newborn and Paediatric Emergency Transport Services (NETS) and Ambulance* ([PD2021_024](#)).

KEY INFORMATION

Primary emergency service

Rates	\$ Charges
Callout	428
Additional charge per kilometre or part thereof	3.87
Maximum charge	7,023

Primary non-emergency service

Rates	\$ Charges
Callout	338
Additional charge per kilometre or part thereof	2.09
Maximum charge	7,023

Inter-hospital non-emergency service

Rates	\$ Charges
Callout	333
Additional charge per kilometre or part thereof	2.05
Maximum charge	6,791

Inter-hospital emergency service – Road

Rates	\$ Charges
Callout	726
Additional charge per kilometre or part thereof	7.24
Maximum charge	6,791

Inter-hospital emergency service – Fixed wing

Rates	\$ Charges
Callout	4,473
Additional charge per kilometre or part thereof	2.08
Maximum charge	6,791

Note road associated with fixed wing cases are charged at the \$7.24 for each kilometre or part thereof.

Inter-hospital emergency service – Helicopter

Rates	\$ Charges
First 30 minutes or part thereof	7,679
Any further period charged per six (6) minutes of part thereof	168.06

Standby service fee (ambulance only)

Rates	\$ Charges
Callout	840
Additional charge per kilometre or part thereof	7.58
Additional charge for every 15 minutes after the first hour	60.81

Full cost of service fees

Rates	\$ Charges
Callout	840
Additional charge per kilometre or part thereof	7.58
Additional charge for every 15 minutes after the first hour	60.81

Full Cost of Service Fees	\$ Charges	\$ Charges	\$ Charges
Primary	Road Emergency	Road Non-Emergency	Fixed Wing and Helicopter Emergency
Callout	840	338	840
Variable Rate	7.58	2.09	7.58