

Browser Configuration Guideline for using MHL platform on NSW Health and Non-NSW Health Devices

Summary This Information Bulletin provides information on browser configuration guideline for using MHL platform on NSW Health and Non-NSW Health devices.

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Applies to Local Health Districts, Specialty Network Governed Statutory Health Corporations

Distributed to Public Health System

Audience Chief Information Officers and ICT Systems Staff

BROWSER CONFIGURATION FOR MY HEALTH LEARNING PLATFORM ON NSW HEALTH AND NON-NSW HEALTH DEVICES

PURPOSE

This Information Bulletin advises all NSW Health staff of the publication of the Browser Configuration Guideline for using My Health Learning platform on NSW Health and Non-NSW Health Devices on the eHealth NSW [Policy Store](#).

KEY INFORMATION

Browser Configuration Guideline for using My Health Learning platform on NSW Health and Non-NSW Health Devices provides guidance to Local Health Districts and Specialty Health Network Information and Communications Technology Teams on browser configuration requirements to enable the use of the My Health Learning platform on NSW Health and Non-NSW Health Devices.

eHealth NSW is responsible for monitoring and updating this Browser Configuration guideline and providing guidance to Local Health Districts and Specialty Health Network Information and Communications Technology Teams.

This Guideline covers the required browser configurations needed to access the My Health Learning URL. My Health Learning can be accessed via any standard internet browser with internet connectivity. No client-side software installation is required.

This Guideline outlines the updated requirements for browser configurations; that there is no requirement for 'compatibility mode' and the recommended web browsers are Edge Chromium and Google Chrome.

Local Health Districts and Specialty Health Network Information Communications Technology Teams are responsible for removing any previous configuration of browsers that force compatibility mode for My Health Learning URLs to allow browsers to run in native mode for My Health Learning URLs.