

Emergency Department (ED) Accessible Wards in the Patient Flow Portal (PFP)

Summary This Information Bulletin provides information on identification of wards that must be flagged as Emergency Department (ED) Accessible Beds in the Patient Flow Portal (PFP).

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EMERGENCY DEPARTMENT (ED) ACCESSIBLE WARDS IN THE PATIENT FLOW PORTAL (PFP)

PURPOSE

This Information Bulletin provides information to all NSW Health staff using the Patient Flow Portal (PFP) concerning the types of inpatient wards that are considered to be “Emergency Department (ED) Accessible”, and to facilitate consistency of reporting across the Patient Flow Portal.

KEY INFORMATION

Patient Flow Portal / Emergency Access View Dashboard is NSW Health’s enterprise patient flow and care coordination system used for daily operational bed management in a ward and hospital.

ED Accessible Wards are key to operational bed management and can be defined as acute patient wards that are generally used for daily hospital admissions transiting from the ED.

ED Accessible Occupancy data is also summarised at a Local Health District (districts) / Speciality Health Networks (networks) and state level resulting in a need for consistent ward setup across all NSW Health public hospitals with some exclusions. (e.g. *Paediatric wards in a Paediatric Hospital or Specialty Intensive Care wards*).

It is required that the flagging of ED Accessible Wards (identified via the term “ED accessible beds” within the PFP) is mandated for all NSW Health hospitals so that reporting consistency is maintained.

For the purpose of this Information Bulletin, a NSW Health Hospital includes Public Hospitals, Multi-Purpose Services, Third Schedule Hospitals and Hospitals under public-private partnerships (such as Northern Beaches Hospital). It does not include Public Psychiatric Hospitals.

It is important to note that daily hospital admissions can be allocated to non-ED accessible wards by the hospital Patient Flow Portal team in line with local policies.

Wards that must be flagged as “ED Accessible Beds” in the Patient Flow Portal		
Acute medical wards	Acute surgical wards	Coronary care units
Aged care wards	Close observation units	Medical assessment units (MAU's)
Stroke wards	Oncology wards	Haematology wards
Paediatric wards for A2 hospitals		

Wards that must NOT be flagged as “ED Accessible Beds” in the Patient Flow Portal	
Adult General Intensive Care wards	Specialty Intensive Care wards e.g. Cardiothoracic ICU, Neurosurgery ICU
Paediatric Intensive Care wards for A2 hospitals	Paediatric wards in non A2 hospitals

Wards that must NOT be flagged as “ED Accessible Beds” in the Patient Flow Portal

Mental Health wards, including PECC	Neonatal and Neonatal Intensive care wards
Maternity, Birthing Units, Nurseries (Well baby) and Gynaecology wards	Rehabilitation wards
Palliative Care wards	State-wide Specialist wards including Transplant, Trauma, Burns and Spinal wards
Corrective Service ward	Forensic wards
Drug and Alcohol wards	Hospital in the Home
Out of Hospital Care	Residential Aged Care (RAC) wards
Transit Lounge / Discharge unit	Operating Theatres
Recovery	DOSA / 23hr unit / High Volume Short Stay surgical ward (HVSS)
Day only wards	Designated ED wards including Emergency Management units (EMU) and Emergency Department Short Stay units (EDSSU)
Psychiatric Intensive Care wards	Other wards not listed as ED-accessible above.

CLARIFICATION

The Patient Flow Portal team of the NSW Ministry of Health will provide clarification advice as needed.

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