

2222 For In-Hospital Emergency Situations

Summary The purpose of this Information Bulletin is to inform staff in NSW Public Hospitals state-wide that a new number for reporting in-hospital emergency situations is now available. The new number is 2222.

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Personnel/Workforce - Learning and Development, Occupational Health and Safety
Population Health - Disaster management

Applies to Local Health Districts, Board Governed Statutory Health Corporations, Chief Executive Governed Statutory Health Corporations, Specialty Network Governed Statutory Health Corporations, Affiliated Health Organisations, NSW Health Pathology

Distributed to Public Health System

Audience all staff

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PURPOSE

The purpose of this Information Bulletin is to inform staff in NSW public hospitals state-wide that a new number for reporting in-hospital emergency situations is now available.

The new number is 2222.

KEY INFORMATION

NSW Local Health Districts (LHDs) and Specialty Health Networks (SHNs) are responsible for transitioning to the new number and ensuring that it is used as widely as possible.

There are exceptions as follows;

- Some facilities will continue to use 000 for emergency responses.
- In most cases, mobile phones cannot be used to call 2222.

Consult your local District or Network representative who will advise you which procedures apply in your hospital.

BACKGROUND

The objective is to have one in-hospital emergency number that will be easy to remember.

The new number promotes a uniform, safe and secure environment, supporting staff who may work in different hospitals across several Local Health Districts and who may find it difficult to recall each facility's emergency number.

The retirement of the old emergency numbers will be managed by LHDs and SHNs in accordance with local clinical and operational requirements.

Your District or Network will advise you what will happen at your location.

ATTACHMENTS

Nil